



Crafton Hills College

In a Nutshell

Crafton Hills College used to spend hours on captioning accommodation plans for each individual student. With Verbit's live captioning solution, the College has been able to streamline its process to just a few steps and save valuable time and money. "It's remarkable and it's really going to be a game changer for the [student] education experience... both the faculty and the student end-user experience is really above and beyond," said Suzanne Delahanty. Verbit's live captioning helps simplify the College's captioning setup process to less than half the time taken previously, providing a student platform with incredible note taking features, among others.

The Challenge

The College was spending significant manhours helping students and faculty set up their captioning each semester. The process wasn't sustainable and the captioning solutions the College was using weren't reliable or user friendly. In order to offer a faster and easier method for students and administrators, Crafton Hills College sought out Verbit's accessible live captioning solution.



Crafton Hills College (CHC) is a public community college and one of 112 colleges in the California Community College (CCC) system. It serves approximately 6,500 students each semester and offers more than 50 majors across its areas of study.



"The training [necessary with previous providers] was far more extensive before and would take me an hour or two for every student or faculty. With Verbit, the product is so user-friendly for students...

Every type of student, regardless of their disability, I've been able to get up and running in 15 minutes."

Suzanne Delahanty, M.Ed; M.Psy,
Alternative Media & Assistive Technology
Specialist, Crafton Hills College

The Solution

Verbit's seamless live captioning and note-taking solution ensures equitable access for students with disabilities at Crafton Hills College. Their leaders work closely with the College to implement effective live captioning workflows, provide dedicated support and offer enhanced features that evolve with their needs to guarantee student success.

Verbit offers:

- Time-efficient account setup in 15 minutes or less
- A user-friendly platform that's helpful for individuals with disabilities
- Live captioning compatibility with integrations into video platforms
- Useful account features for administrators, including financial tracking



"Verbit's solution takes me about 1/10th to 1/20th of the time as the other captioning products that we used."

Suzanne Delahanty, M.Ed; M.Psy,
Alternative Media & Assistive Technology
Specialist, Crafton Hills College

The Results

In addition to fulfilling its core needs for live captioning and note taking, Verbit provides the College with support and opportunities to collaborate on feature development. The partnership continues to help the College save time and reach its long-term video accessibility goals, providing equitable and timely access to all students.

Fast and seamless setup

"I would tell anybody in my position that Verbit provides a very easy product to use. It's time effective. It's streamlined."

Equitable access for individuals with disabilities

"Verbit's tool is helpful for different types of disabilities, such as vision or mobility... it's remarkable."

Easy integration

"The setup of Verbit's API code [integration] is one of the easiest I've ever seen. Verbit eliminated the problems I had, because they're able to caption everything without even using an API code if needed—just the live view window, which is phenomenal."

Useful features for admin and students

"Verbit has a very simple interface for both the administrator and the student user...it has a lot of useful features like financial tracking and having the ability to pop into student's meetings."

verbit^y

For more information, visit verbit.ai